intel.

Product Change Notification

Change Notification #:	**119667-04**
Change Title:	**Transition of the System which Governs Intel® Product Changes, Product Discontinuances, Product Support, and End of Services Notifications, PCN 119667-04, Documentation, Transition of change notifications from Quality Document Management System (QDMS) to Resource & Documentation Center (RDC)**
	Reason for Revision: Final update on transition and transition date
Date of Publication:	**January 19, 2024**

Key Characteristics of the Change:

Documentation

Description of Change to the Customer:

Intel will be transitioning from the Quality Document Management System (QDMS) (https://qdms.intel.com) to the Resource & Documentation Center (RDC) to communicate all Product Change Notifications. Intel will begin publishing Product Change Notifications, Product Discontinuance Notifications, and Product Support Notifications to RDC on January 22, 2024.

It is recommended users do the following in preparation for this transition:

- Review the RDC User Guide:
  https://edc.intel.com/content/www/us/en/resources-documentation/rdc-user-guide/
- Bookmark the Product Change Notification page on RDC:
  https://www.intel.com/content/www/us/en/collections/content-type/pcns.html
- Review the Product Change Notification Job Aid:
  https://www.intel.com/content/www/us/en/content-details/813735/content-details.html
- <mark>**After reviewing the Product Change Notification Job Aid users should update Bookmark notifications within RDC**</mark>

Historical change notifications have been migrated from QDMS to RDC and will be searchable and viewable from the RDC Product Change Notification page and we encourage accessing content from this page. No notifications have been sent from RDC for migrated content. Customers will not receive Bookmark notifications for PCNs until new content is published to RDC.

The decision to transition to Resource & Documentation Center (RDC) stems from our commitment to deliver the best possible service to our valued customers. RDC offers a range of new features and enhancements that will greatly benefit Intel customer's PCN needs.

Customer Impact of Change and Recommended Action:

Once this transition has been completed QDMS will no longer be accessible and all notifications will be accessed via the RDC Product Change Communication page (https://www.intel.com/content/www/us/en/collections/content-type/pcns.html).

Key points regarding the transition of notifications from QDMS to RDC:

- Historical notifications will be available on RDC once the QDMS site is disabled.
- Historical PCNs will be searchable using keywords, Ordering Codes, MMIDs, and legacy PCN numbers.
- Notifications published to RDC will have new numbering but will be searchable using new PCN numbers, MMIDs, and Keywords.
- Once QDMS has been decommissioned, redirect links will be in place to route QDMS related links to the Product Change Communication page within RDC. This includes the QDMS landing page and content specific links.
- Specific job aids are included within this communication. These job aids will detail setting up a RDC profile, logging on to the RDC site, navigating to the Product Change Notification content collection on RDC, searching for notifications, bookmarking content type and documents, and managing content which will enable email notifications.

Intel encourages customers to review the RDC User Guide to become familiar with this content platform.

- The RDC user guide can be accessed via the RDC User Guide: (https://edc.intel.com/content/www/us/en/resources-documentation/rdc-user-guide/).
- PCN related questions can be directed to Product Change Communications: (product.change.communications@intel.com)
- QDMS related questions can be directed to QDMS until the site is decommissioned: qdms_support@intel.com
- RDC Support for profile and RDC site questions can be directed to the Resource & Documentation Center support community: https://supporttickets.intel.com/s/supportrequest?language=en_US

Please contact your Intel Account Representative/Customer Business Analyst if you have any further questions about this change.

PCN Revision History:

Date of Revision:	Revision Number:	Reason:
August 30, 2023	00	Originally Published PCN
August 31, 2023	01	Corrected Hyperlinks
November 9, 2023	02	Update on transition
December 15, 2023	03	Update on transition
January 19, 2024	04	Final update on transition and transition date

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No response from customers will be deemed an acceptance of the change, and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below.

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